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(2012-10-24 12:01) myself: DA and squid both went awol

(2012-10-24 12:01) myself: squid said his comp died and is waiting on a replacement, but that was about 5 days ago now

(2012-10-24 12:01) myself: DA is gone for good

(2012-10-24 12:01) cimon: fuck, I haven't seen DA onlne since we talked, what happened with him?

(2012-10-24 12:01) myself: got a new guy on who seems good and am looking for another

(2012-10-24 12:02) myself: he slowly flaked out. the last I heard he had a family emergency to rush off to and didn't know when he'd be back

...

(2012-10-24 12:04) myself: right now I'm spending about an hour a day on resolutions and inigo (new guy) is chipping away at the messages

...

(2012-10-24 12:07) myself: I tried recruiting from bitcointalk.org

(2012-10-24 12:07) myself: but I may just dip into the local community

(2012-10-24 12:07) cimon: dude, really?

(2012-10-24 12:07) myself: well?

(2012-10-24 12:08) myself: working for a criminal enterprise isn't exactly attractive

(2012-10-24 12:08) myself: to everyone

...

(2012-10-24 12:18) cimon: What were you paying squid?

**(2012-10-24 12:18) myself:**

\$900/week

...

**(2012-10-24 12:28) cimon:**

What are the major issues CSRs deal with now?

**(2012-10-24 12:29) myself:**

the toughest stuff is keeping up with the vendors and knowing when to demote them

**(2012-10-24 12:29) cimon:**

not including resolutions

**(2012-10-24 12:30) myself:**

that ties into the resolutions

**(2012-10-24 12:30) myself:**

besides that, answering messages is pretty trivial, just time-consuming

**(2012-10-24 12:30) cimon:**

how many vendors get demoted, and how many permanently?

**(2012-10-24 12:30) myself:**

messages, resolution, vendor quality control

**(2012-10-24 12:30) myself:**

1-3 per week

**(2012-10-24 12:31) cimon:**

what are the issues, just non-delivery?

**(2012-10-24 12:31) myself:**

it varies

**(2012-10-24 12:31) myself:**

just a sec

**(2012-10-24 12:34) myself:**

faking feedback, going around escrow, loan scamming, exchange scamming, fake product...

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