

Encrypted OTR chat initiated. dread@pi5mmj2ronhutyxv.onion's identity not verified.  
(1:06:46 AM)

1:06:59 AM **cirrus**: hey, how are you?

You sent an encrypted message, but dread was not expecting encryption. (1:07:01 AM)

The last message to dread@pi5mmj2ronhutyxv.onion was resent. (1:07:04 AM)

1:07:14 AM **dread**: I'm good, you?

1:07:37 AM **cirrus**: Doing okay, what's up?

1:08:38 AM **dread**: sorry, can you hang tight 5-10 min?

1:08:48 AM **cirrus**: Of course 😊

1:12:44 AM **dread**: ok...

1:12:51 AM **dread**: are you logged into SR?

1:13:10 AM **dread**: if you are, please log out

1:13:10 AM **dread**: out

1:13:51 AM **cirrus**: okay

1:14:16 AM **cirrus**: Im out

1:14:24 AM **dread**: now go to <http://silkroadvb5piz3r.onion/support/landing>

1:14:30 AM **dread**: and enter your user and pass

1:14:36 AM **dread**: let me know what happens

1:14:40 AM **cirrus**: okay, standby

1:15:13 AM **cirrus**: got invalid login

1:15:33 AM **cirrus**: disregard

1:15:35 AM **cirrus**: im good

1:15:47 AM **dread**: are you in the support panel?

1:15:54 AM **cirrus**: It's loading

1:16:56 AM **cirrus**: okay It loaded

1:18:18 AM **dread**: ok, click on the number next to unread under customer support

1:18:23 AM **dread**: should say no access

1:18:38 AM **cirrus**: yes it does

1:19:00 AM **dread**: now click vendors, top right

1:19:07 AM **dread**: should say no access

1:19:16 AM **cirrus**: yep, same thing

1:19:31 AM **dread**: now click posts

1:19:34 AM **dread**: should load a page

1:19:52 AM **cirrus**: Okay I see it

1:20:11 AM **dread**: these are flagged posts from the new discussion boards

1:20:25 AM **dread**: you're going to be our quality control expert on this

1:20:30 AM **cirrus**: okay

1:20:46 AM **cirrus**: is this connected at all to the other forums

1:20:51 AM **dread**: no

1:20:55 AM **dread**: it's all on SR

1:20:59 AM **cirrus**: okay

1:21:13 AM **dread**: you can now click discuss on items, vendors and categories

1:21:32 AM **dread**: we're going to be pretty strict about what gets through

1:21:48 AM **dread**: so if it's off topic, or "inflammatory"

1:22:19 AM **dread**: basically anything that isn't calm, polite, etc and on topic gets pulled

1:22:40 AM **cirrus**: That's easy enough... so a lot more strict than we handle the other

forum

1:22:46 AM **dread**: yes  
1:22:55 AM **cirrus**: Who's the people on this?  
1:22:58 AM **dread**: the forum is the backyard party  
1:23:02 AM **cirrus**: anyone?  
1:23:05 AM **dread**: this is the storefront  
1:23:12 AM **cirrus**: alright.  
1:23:31 AM **dread**: right now as long as you've spent \$100 or more you can post  
1:23:35 AM **dread**: or if you are a vendor  
1:24:01 AM **cirrus**: I see, so this is the moderator functions for the discussions on the main site  
1:24:09 AM **dread**: yep  
1:24:22 AM **dread**: flagged posts go here  
1:24:27 AM **dread**: they are sorted by weight  
1:24:39 AM **dread**: weight is the total weight of all the users who flagged it  
1:24:49 AM **dread**: count is the number of users who've flagged the post  
1:24:49 AM **cirrus**: So basically the discussions have to be related to the products, etc, and is NOT for random discussions or bitching  
1:24:58 AM **cirrus**: I got it  
1:25:03 AM **dread**: yes  
1:25:03 AM **dread**: thats right  
1:25:18 AM **cirrus**: This will be a change for them 1\_#\$!@%!#\_ 😊  
1:25:27 AM **dread**: indeed  
1:25:32 AM **cirrus**: But I like it, it stays on point  
1:25:33 AM **dread**: I think I have a good way though  
1:25:39 AM **dread**: you can suspend their priviledges  
1:25:45 AM **cirrus**: how so?  
1:25:47 AM **dread**: for as long as you want  
1:26:01 AM **dread**: one day, one week  
1:26:04 AM **dread**: whatever  
1:26:12 AM **dread**: I'll show you  
1:26:20 AM **cirrus**: Okay lead on  
1:26:24 AM **dread**: I realize we need a couple of tweaks though  
1:26:34 AM **dread**: but I'll show you what we have for now  
1:26:55 AM **dread**: the "name" column is the userid plus the post  
1:27:13 AM **cirrus**: I'm guessing the name is the user id?  
1:27:14 AM **dread**: one of the tweaks will be to put the actual username  
1:27:19 AM **cirrus**: okay  
1:27:32 AM **dread**: to the left is your toolbox  
1:27:48 AM **dread**: the three radio buttons (nothing, clear flags, suspend)  
1:28:24 AM **dread**: nothing does nothing and the flags stay, clear gets rid of the flags and the post stays public  
1:28:39 AM **dread**: this is the one you'll click if you think the post doesn't violate the guidelines  
1:28:49 AM **cirrus**: got it  
1:28:59 AM **dread**: nothing is for if you accidentally click clear or suspend but don't want

either

1:29:25 AM **cirrus**: Sounds easy enough

1:29:31 AM **dread**: if you think the post is out of line, then you click suspend and enter the number of days the poster should be suspended

1:30:12 AM **cirrus**: Is there a set of days or structure you want me to start with? Or just let my better judgement dictate?

1:30:16 AM **dread**: I think 1 should be the minimum just to send a little message, but someone blatantly being a jerk should get more time out and anyone spamming or scamming just give them 1000 days or something

1:30:26 AM **cirrus**: lol ok

1:31:07 AM **dread**: I'd say go easy at first until people get the hang of it. At this point they don't even know they can get suspended, so throw out a few 1 day suspension until word gets out on the forum. then you can start upping it for the bad ones

1:31:18 AM **cirrus**: got it

1:31:31 AM **cirrus**: This only suspends them from posting on the market, correct?

1:31:42 AM **dread**: the check boxes are for if you want to delete the post or all posts by that user

1:31:51 AM **dread**: yes, this is totally separate from the forum

1:32:15 AM **cirrus**: right, but it wont suspend their abilities to buy or sell on the market is what I meant

1:32:17 AM **cirrus**: meant

1:32:25 AM **dread**: no, not at all

1:32:28 AM **cirrus**: okay

1:32:33 AM **dread**: just posting on the discussion pages

1:32:44 AM **dread**: did the checkboxes make sense?

1:32:53 AM **dread**: if you check both it will still delete all

1:32:55 AM **cirrus**: Yes, they make sense

1:33:09 AM **dread**: and they only work if the suspend radio button is selected

1:33:30 AM **cirrus**: Okay, so they're dependent on that being issued first, got it

1:33:39 AM **dread**: I'm going to add another column with the name of the vendor/item/category, so you can better judge if its on topic or not

1:33:45 AM **cirrus**: or simultaneously

1:33:53 AM **cirrus**: okay

1:34:20 AM **cirrus**: I'm assuming I can see how this looks publicly from the test vendor account you set up for me?

1:34:21 AM **dread**: yea, so if you want to delete the post, click the suspend radio button, enter the days for the suspension, then check the box next to post

1:34:30 AM **dread**: yea, everyone can see

1:34:43 AM **dread**: just click discuss on a vendor, item or category page

1:34:48 AM **dread**: I just put this up a couple of hours ago

1:34:55 AM **dread**: people are talking about it on the forum

1:34:59 AM **cirrus**: okay, but in order to post you have to have those criteria of \$100 or be a vendor account, right?

1:35:06 AM **cirrus**: got it

1:35:14 AM **dread**: yes, but everyone can read

1:35:17 AM **dread**: and flag

1:35:23 AM **cirrus**: okay  
1:35:54 AM **cirrus**: So is there any other way to remove or suspend someone without a post being flagged?  
1:36:05 AM **dread**: yes  
1:36:10 AM **dread**: on the main support panel  
1:36:25 AM **dread**: "discussion ban"  
1:36:31 AM **dread**: username and days for the suspension  
1:36:45 AM **cirrus**: I see it  
1:37:03 AM **cirrus**: Will that be the actual user name or do I have to use their user id?  
1:37:12 AM **dread**: actual username  
1:37:16 AM **cirrus**: Or are they interchangeable?  
1:37:18 AM **dread**: last thing is the "all posts" link  
1:37:20 AM **cirrus**: ok  
1:37:24 AM **dread**: no, you have to put the name  
1:37:30 AM **dread**: hmm  
1:37:37 AM **dread**: problem is you'll only see the alias  
1:37:46 AM **dread**: I should change that to the alias  
1:37:50 AM **cirrus**: It says their number in the url  
1:37:59 AM **dread**: what url?  
1:38:20 AM **cirrus**: I think when you send a message to them it says their userid?  
1:38:25 AM **cirrus**: or am I wrong  
1:38:38 AM **dread**: I'm not following you  
1:38:42 AM **cirrus**: Or when you are viewing their page  
1:38:58 AM **cirrus**: nevermind, I have to be logged in... if I see it I'll let you know  
1:39:04 AM **dread**: ok  
1:40:29 AM **dread**: so, you can do everything with the flagged users, and if you see someone that needs suspending you can do so with the tool on the support page, but you will only see their alias, not their username on the discussion page. I think it would be better to just flag them yourself and use the flag tools.  
1:40:49 AM **cirrus**: I can do that  
1:41:04 AM **dread**: the tool on the main support page I was thinking you'd use if someone complained about being suspended and you decided to shorten their sentence  
1:41:12 AM **dread**: or remove it by entering zero  
1:41:42 AM **cirrus**: Ok, so that is how you turn it off.... is there any record page of who was suspended and the remaining time for the suspension?  
1:41:43 AM **dread**: libertas will probably be the one using that since he'll be getting the messages. for now, just stick to the flag page  
1:41:51 AM **cirrus**: I will  
1:41:58 AM **dread**: no, but a message is sent out  
1:42:20 AM **dread**: I don't think you'll need to know  
1:42:22 AM **cirrus**: ok. Is there any other features I can use on this landing page?  
1:42:31 AM **dread**: no  
1:42:56 AM **dread**: I think you'll have enough to do the job, but keep me posted and we can build out the tool to make it easier for you  
1:43:05 AM **cirrus**: ok, The only reason I was asking about the remaining time was if

someone else suspended them and I can't see if they were suspended, I won't have nay way of knowing

1:43:59 AM **dread**: thats a good point

1:44:34 AM **dread**: if someone gets suspended, all of their flags should clear, not just the ones for the post they were suspended for

1:44:46 AM **dread**: especially if all of their posts are deleted

1:45:04 AM **dread**: I'll make that change too so there aren't any confilcts

1:45:11 AM **cirrus**: okay. I think I got it for now. Thanks for the walk through

1:45:24 AM **dread**: sure, and the all posts link...

1:45:45 AM **dread**: that's just a dump of thier post data so you can see if they are spamming all over and such

1:46:39 AM **cirrus**: ok... I'm assuming you want these cleared out as much as possible, or do you want me to leave them for anyone else?

1:47:00 AM **dread**: clear them as much as you can.

1:47:17 AM **cirrus**: Okay, and the clear flags, only clears that one particular message right?

1:47:24 AM **dread**: if it becomes overwhelming, we can bring in backup, but for now you are the one

1:47:28 AM **dread**: yes

1:47:43 AM **cirrus**: I'll take care of it 😊

1:49:03 AM **cirrus**: on more quick thing if you have a second...

1:50:16 AM **cirrus**: the weight category is the weight of all the users who flagged it.... that's in relation to what again?

1:50:50 AM **cirrus**: I see a 0 for the first one and pretty high number for the most recent

1:50:51 AM **dread**: how much they've spent and how established the vendors are they've bought from

1:51:05 AM **cirrus**: okay so the 0 is a vendor

1:51:14 AM **dread**: must be yea

1:51:21 AM **dread**: no wait

1:51:28 AM **cirrus**: and the 8 trillion guy is a newb

1:51:36 AM **dread**: anyone can flag, so its just someone who's never made a purchase

1:51:49 AM **cirrus**: ahh okay

1:51:57 AM **dread**: the top one is two people added together

1:52:03 AM **dread**: see how the count is 2

1:52:11 AM **cirrus**: yea

1:52:18 AM **cirrus**: the higher the better?

1:52:41 AM **dread**: yea, the higher the more people and the more established they are

1:52:47 AM **dread**: so start at the top

1:52:57 AM **dread**: and you can leave the ones with only one flag probably

1:53:04 AM **cirrus**: okay, so like two cartel leaders just reported that first message

1:53:13 AM **dread**: haha

1:53:15 AM **dread**: yea exactly

1:53:17 AM **cirrus**: lol

1:53:34 AM **cirrus**: Im good now, thanks 2\_#\$!@%!#\_ 😊

1:53:53 AM **dread**: I'm hoping the ones that need your attention will quickly rise to the top and you can ignore most down at the bottom

Chat Log  
08/19/2013

1:54:07 AM **cirrus**: that's actually pretty smart, thanks for that  
1:54:14 AM **dread**: sure thing  
1:54:21 AM **cirrus**: wish smf worked that way  
1:54:54 AM **dread**: this should be worked down at least once a day, so if you are going to be out for more than a day, get backup from ssbd  
1:55:04 AM **dread**: he has the same access as you, so you can train him  
1:55:11 AM **dread**: you guys are on chat, right?  
1:55:28 AM **cirrus**: i've been trying to get him connected but he has had some issues  
1:55:34 AM **dread**: ok  
1:55:44 AM **dread**: well you can talk on the forum to make arrangements  
1:55:46 AM **cirrus**: I think I can walk him through it through  
1:55:52 AM **cirrus**: ok.  
1:59:49 AM **dread**: some of these buyer stats are blowing my mind  
1:59:57 AM **dread**: one guy has spent \$200k  
2:00:09 AM **cirrus**: that's crazy  
2:00:27 AM **dread**: must be a reseller  
2:00:39 AM **cirrus**: no, sounds like personal use  
2:00:43 AM **cirrus**: 3\_#\$\_@%!#\_ 😊  
2:01:06 AM **dread**: if personal... I don't know how he can even use a keyboard at this point  
2:02:02 AM **cirrus**: lol... he's the person from that old commercial... this is your brain... then they crack an egg and say, "this is your brain on drugs.... any questions?  
2:03:17 AM **cirrus**: i actually ask myself the same question every day reading the forums how some of those people are still making posts  
2:13:37 AM **cirrus**: Okay, yeah I was right... If you click on someone's name you can see their user id in the url  
2:13:48 AM **dread**: where?  
2:14:02 AM **dread**: what page?  
2:14:23 AM **cirrus**: So if i click on libertas's name to send him a message it is up in the url  
2:14:31 AM **dread**: yes, that's right  
2:14:53 AM **dread**: but the names on the discussion pages are not clickable and dont reveal the user id  
2:15:13 AM **cirrus**: Right, but if I want to look them up I can copy them into the url right?  
2:15:29 AM **cirrus**: Basically write out this: <http://silkroadvb5piz3r.onion/silkroad/user/>  
2:15:36 AM **cirrus**: followed by the id number  
2:15:42 AM **dread**: yes  
2:16:05 AM **dread**: but I'm going to display the username on the post flag page instead of the id anyway  
2:16:24 AM **cirrus**: ok  
Changed status to Offline (3:01:47 AM)