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(2012-04-20 20:08) sSh: I have the forum to manage and the profile updates reweiw. Is there anything else you'd like me to get doing, or shall I refer to DA for such business?

(2012-04-20 20:09) myself: normally DA, but since he is out of commission he can't manage it.

(2012-04-20 20:09) myself: that's fine for now. once we get you trained on support, you'll have plenty to do before he's recovered

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(2012-04-21 15:07) myself: ok, go to .onion/support

(2012-04-21 15:07) myself: and tell me what you see

(2012-04-21 15:08) sSh: I see an entire screen of new options! Many radio boxes with various labels.

(2012-04-21 15:08) myself: perfect

(2012-04-21 15:09) myself: i'll give you a little tour

(2012-04-21 15:09) myself: new vendors, you are familiar with

(2012-04-21 15:09) myself: click messages

(2012-04-21 15:09) myself: the number next to it is the number of unread messages for SR Support and Vendor Support

(2012-04-21 15:10) myself: Vendor Messages go to the front of the queue

(2012-04-21 15:11) myself: it's just like the bulk reply view in the main messages area, but it pulls up something like 75 messages at a time and the options to the right of the message are a little different.

(2012-04-21 15:12) sSh: Alright. I've got it loaded. It seems that quite a few people need assistance today.

(2012-04-21 15:12) myself: actually the only difference is the forward to DPR box. if this is checked it forwards all unread messages from

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(2012-04-21 18:19) myself: we already gave him his seller status back, so just tell him to change it

(2012-04-21 18:20) myself: we should've told him to change it before we made him a seller again

(2012-04-21 18:20) myself: but I don't want to go back and forth taking and giving

(2012-04-21 18:20) sSh: Okay then. should I put it in a direct message, or add it to the support message on the list page?

(2012-04-21 18:20) myself: just add it to the message since we haven't sent them off yet

(2012-04-21 18:22) sSh: How's this sound:

(2012-04-21 18:22) sSh: Your Vendor status has been restored. Please change your profile to comply with the Seller's Guide. Best of fortune regarding your business here on the Silk Road.

(2012-04-21 18:22) myself: that's good, but give him a warning too. something like

(2012-04-21 18:23) myself: please read the seller's guide very carefully. if we find you out of compliance again, your selling priviledges will be permanently removed.

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